



# The Registry for Automated External Defibrillator Integration (R-AEDi)

## Frequently Asked Questions

### What is the objective of the myResponder App?

Chances of survival drop every second when a person is in cardiac arrest. While emergency ambulance professionals are being dispatched to the scene, a member of public could make a huge difference in improving the victim's chances of survival.

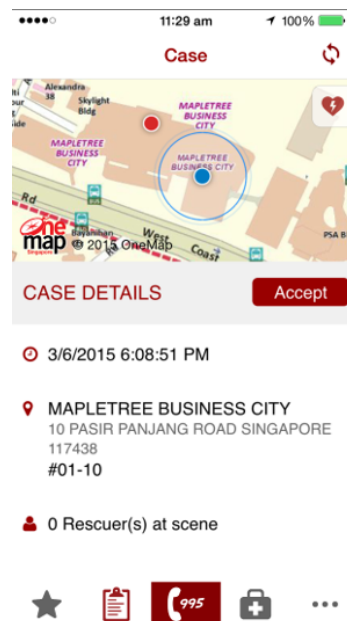
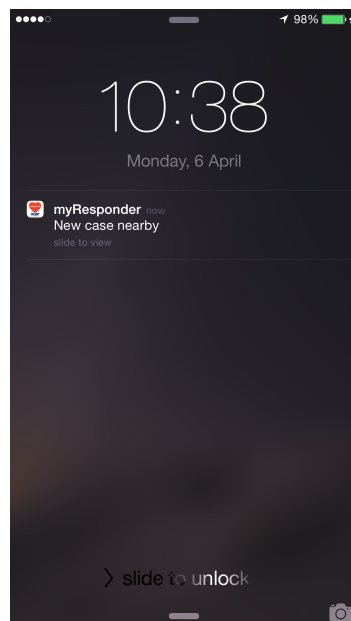
SCDF's myResponder mobile app aims to alert members of public who are located near cardiac arrest victims to help render critical aid to save lives.

This is where we need you, the community responder, to help render critical aid.

### How does the app work?

When SCDF 995 Ops Centre receives a call for help, they will send a notification to all smartphones installed with the myResponder app within an optimal proximity radius of the cardiac arrest victim.

You may receive this notification and be offered a choice to respond.



### I'm all for it. How do I sign up?

The app will guide you through this sign up process. Additionally, if you wish to volunteer your AED location data with us, please contact us at: [R-AEDi@scdf.gov.sg](mailto:R-AEDi@scdf.gov.sg).

### I am afraid I may hurt the victim. How do I know if it's a cardiac arrest? What if I cause more harm than help?

You may call 995 either using normal dialup or through the myResponder app to get in touch with our experienced operators. Our 995 operators will guide you through what to look out for and what to do. You will become our eyes and hands to save lives.

It is unlikely that you would cause more harm than good in such situations, and our 995 operators will be guiding you through the process.

## But what if I really hurt someone instead of helping? Will I be sued?

CPR and the use of and AED are the only proven ways to help someone survive cardiac arrest. Without performing CPR, the person has very low chances of survival. By performing CPR, you can increase this chance significantly.

In the process of saving a person, it is possible that ribs may be broken during CPR, but it is a much better alternative to not doing CPR and dying.

Automated External Defibrillators (AEDs) are medical devices that are designed to be used by laypersons. They can be safely used by anyone as long as they follow the audio and visual instruction.

Although there isn't a "Good Samaritan Law" in Singapore, the Ministry of Law has informed us that in our legal environment, it is not required. There are also no instances of good Samaritans being sued in Singapore for trying to save a life using CPR.

As long as you are lawful in all your intentions and actions when assisting the cardiac arrest victim, you should be fine. Also, do verbally communicate your intentions while approaching the victim and also inform other people in the vicinity of your intention to help.

## Do we need to perform full CPR with mouth to mouth resuscitation?

Mouth to mouth resuscitation is needed to support the breathing of all children and those with near-drowning or respiratory emergencies. At the minimum, the use of hands-only CPR can help to save lives. If you have been trained to do more, you should attempt to resuscitate with those skills. If in doubt, our 995 operators will guide you over the phone to perform compression-only CPR.

Studies have shown that compression-only CPR is highly effective in many cases of sudden cardiac arrest.

## What if I'm a minor? I'm only 16 this year, but I want to help.

There is no cut off age for performing CPR. It has been shown that persons as young as 11 years old can produce effective compressions during CPR.

However, due to legal concerns, anyone below the age of 18 must seek parental consent to use the app.

## What if I receive an alert, but I am unable to respond? Will I be held responsible or faulted for not responding?

Your response is entirely voluntary, and we only encourage you to respond when you are available and to do so within safe and reasonable means.

You may have other urgent priorities and are unable to respond. This is understandable. However, we hope that you would treat every alert seriously and do everything you can to help someone else in need. Who knows, you may just save a life!

## Will any of my personal particulars, data or location information be shared? Will I be traced, tracked or shared? I wish to maintain my privacy.

Rest assured that any personal information collected will not be shared with anyone without your consent. Your personal data will reside in secure servers for sole use of this project. We will abide by the Personal Protection Data Protection Act (PDPA) in handling any data. In addition, any GPS location data collected through the app will be randomized and anonymous and may only be used to generate statistics for the sole purpose of improving the community response.

## How will my personal particulars be used?

All personal information shared will be kept strictly confidential. In the unlikely case that we wish to use any personal information, such as in a successful case of saving a person's life due to your effort, we will contact you personally to ask for your permission.

### How come there are so few AEDs on the map?

The database that we have today of AED locations in Singapore is not comprehensive. But we are expecting it to grow with the help of the community and AED owners who come on board to support our efforts.

In the future, we are hoping to develop the app to allow members of public to tag AED locations to help grow the database.

### Is this a totally new innovation?

USA, Canada, Australia, various parts of Europe and Israel do have some form of similar mobile app community response.

They have successfully proven that community response can reduce emergency response times. This could potentially save unnecessary loss of lives in Singapore.

### Do I need to turn on location services for this App?

Yes. Location services needs to be activated in order for the app to work. Rest assured that all location data would be kept secure and confidential.